

## Case Study

### IT Infrastructure & Support

A leading Law firm based in the City of London who required an IT refresh and total IT Support.

### The Challenge

Waltons & Morse had a very ageing IT system that was supported by a single person at the premises. The computers and printers had become outdated. Running Windows XP and Office 2003 they performed extremely slow. In addition to this, they were unable to support the latest versions of their applications.

The objectives were to:

- 1) Upgrade core IT infrastructure
- 2) Improve server reliability
- 3) Reduce costs

### The Solution

Minervia were selected at the same time as the decision to upgrade their practice management system to Lawman (Timeslice Limited). Timeslice and Minervia are part of the City Group, so it was a natural choice for Minervia & Timeslice to do a complete systems upgrade. Timeslice supplied the Practice Management System which replaced Waltons & Morse old collection of Microsoft Access databases. Minervia then upgraded the entire user PCs and Printers in a phased approach to allow minimum down time. The result was a migration to the Windows 7 Platform along with Office 2010. The user count was approximately 45.

### The Outcome

The firms IT systems are now completely stable and they have witnessed an increase in productivity and large cost savings by outsourcing the IT Department to Minervia.

*"The entire transition was pain free and ultimately proved to be the best choice. Timeslice gave us the most suitable Legal software on the market and it was handled very well in terms of training and installation. Minervia worked out to be the natural move, we have been most impressed and grateful for their time"*

**Waltons & Morse LLP**